

SPEAKER BIO'S



Sivu Faltein



Annelie Coetzee



Muhammad Ali



Tommy Harris



Kulani Maluleke

SIVU FALTEIN

Sivu is a **strategic Quality Manager** and **doctoral candidate** with over **25 years of experience** designing, implementing, and auditing high-stakes management systems across the **nuclear, mining, power, medical devices, and construction sectors**. He is a recognized expert in **international compliance matrices**, combining mastery of standards such as **ISO 9001, ISO 14001, ISO 45001, and ASME NQA-1** with a pragmatic focus on **organizational performance and operational excellence**.

An accomplished **author and researcher**, Sivu wrote the seminal book *Interdisciplinary Perspective of Quality Management* (ISBN 979-88-9170-160-1) and has published **three peer-reviewed papers** exploring the intersections of **Quality Management, Change Management, and the Fourth Industrial Revolution (4IR)**. His academic and professional contributions continue to shape discourse in the field.

Throughout his distinguished career, Sivu has led **complex ISO certification projects**, reduced systemic operational risk, improved supplier quality, and driven **data-led continuous improvement strategies**. His work consistently bridges the gap between **rigorous compliance requirements** and **dynamic business performance**, positioning him as a trusted leader in advancing quality management practices globally.

ANNELIE COETZEE

Annelie Coetzee is an experienced **trainer, auditor, and consultant** specializing in **Quality Management Systems (QMS)** and **Food Safety Management Systems (FSMS)**. She holds a **B.Sc in Chemistry & Biochemistry**, a **B.Sc Honours in Chemistry**, and an **M.Sc in Organic Chemistry** from the **University of the Free State**, where her thesis led to two **international publications**.

She is a **SAATCA Lead Auditor** for **QMS** and **FSMS**, an **IRCA FSMS Auditor**, and a professional member of **SAAFoST** and **SAQI**. In 2024, she was appointed **Vice Chair of the SAATCA National Committee** for **QMS, HACCP, and FSMS**, and became a **National Committee Member** for **WG 29 ISO 9001**. She also lectures part-time in **Food Safety Management** at **CPUT**.

As owner of **Annelie Coetzee Consulting** since 1994, she has delivered **training, auditing, and consulting** to **food manufacturers, retailers, certification bodies, tertiary institutions, SMEs, SOEs, and government departments**. She developed and presents the **SAATCA-approved Lead Auditor Course** for **FSSC 22000/ISO 22000** since 2012, and in 2025 her consultancy became a **Recognized Training Provider (RTP)** with **Exemplar Global**. She specializes in **advanced ISO management system training**, applying standards such as **ISO 19011, ISO 17021-1, and ISO 22003-1**.

Her career highlights include **entrepreneur development programmes, food safety culture training** in collaboration with **Prof. Ryk Lues**, and managing a **team of trainers/auditors** since 2018. She has worked full-time across industries since 1994, consistently advancing **food safety** and **quality practices** in South Africa and beyond.

Earlier roles include **Lecturer in Organic Chemistry** at **UNISA (1987-1991)**, **Lecturer in Chemistry & Biochemistry** at **Vaal Triangle Technikon (1991-1992)**, and **Chemist/QA** at **Flexilube (1992-1994)**, where she implemented **ISO 9002**.

With over three decades of expertise, **Annelie Coetzee** combines **academic rigor, professional leadership, and consulting experience** to strengthen **quality and food safety systems** across diverse industries.

MUHAMMAD ALI

Muhammad is a **PhD Candidate** and a qualified **Industrial and Systems Engineer** with a Master's Degree from the **University of Pretoria**. He is a **Safety, Health, Environmental, Risk and Quality (SHERQ) Registered Lead Auditor**, assisting the **South African Bureau of Standards (SABS)** with certification audits on **ISO 9001, ISO 14001, ISO 27001, ISO 20000-1, and ISO 50001**.

As the **Managing Director of WWISE**, Muhammad has guided over **590 clients in 11 years** to successful ISO certification, maintaining a **100% certification record** with multiple international certification bodies. His expertise spans the **public sector, telecommunications, automotive, construction, engineering, manufacturing, and service industries**, making him a trusted advisor across diverse fields.

Muhammad's career began at the **Automotive Leather Company (ALC)**, where he contributed to the production and quality control of **Mercedes Benz E-Class Seats (W211)**. He later advanced into the **nuclear industry**, supporting the **Pebble Bed Modular Reactor (PBMR)** project with process documentation, efficiency modeling, and compliance with international standards.

Recognized early by the **South African Quality Institute (SAQI)** for his knowledge and ability to train and inspire, Muhammad was entrusted with projects such as certifying the **Diplomatic Academy of DIRCO** to **ISO 9001:2008** and training engineers at **ArcelorMittal**. These successes laid the foundation for WWISE's growth, now employing over **30 staff** and assisting **200+ clients globally**.

Supported by the **Small Enterprise Development Agency Science and Technology Programme (SEDA STP)**, Muhammad has also empowered SMMEs to build sustainable systems aligned with ISO standards, enhancing their competitiveness locally and internationally.

Muhammad's leadership philosophy is rooted in **influence, not authority**. He believes effective leadership is defined by **results, not attributes**, and that the quality of a leader is reflected in the **standards they set for themselves**.

TOMMY HARRIS

Thomas (Tommy) Harris, an experienced quality management, auditing, training and business excellence specialist.

Tommy has **35 years of experience in the quality and management systems industry** and has worked with more than **200 organisations** in the implementation, auditing and

certification of management systems. He has also trained more than 35,000 learners across quality, health and safety, environmental management and business excellence disciplines.

He is a **Senior Auditor and Lead Auditor facilitator**, with extensive experience in ISO 9001, ISO 14001, OHSAS/health and safety management systems, auditing, quality improvement and business excellence. His career has included roles ranging from Quality Engineer and Quality Manager to Business Owner, executive trainer, consultant and coach.

Tommy holds a **Teachers Diploma from Rand Teachers College** and has undertaken extensive additional training in quality assurance, ISO 9001, ISO 14001, auditing, Six Sigma, business excellence, assessor and moderator training, as well as management development. His professional experience spans a wide range of industries, including manufacturing, construction, energy, transport, financial services, telecommunications, food, education and training.

He has also served on several professional and industry bodies, including the **SAATCA Board** and **SAQI**, and has contributed to the development of quality-related qualifications and professional competence.

With his extensive practical experience in management systems, auditing, training and organisational improvement, we are privileged to have him with us today.

KULANI MALULEKE

Kulani Maluleke is a **Professional Civil Engineer (Pr. Tech Eng.)** with a strong specialization in **Management Quality Engineering** and **SHERQ Management** within the built environment. He holds multiple qualifications including a **B Tech in Civil Engineering (TUT)**, **BA Hons in Philosophy (UNISA)**, **Project Management Professional (PMP)**, and is a certified **QMS Lead Auditor (SAATCA)**. His professional affiliations include **SAICE, SAATCA, GRI, and SANAS** as a Technical Assessor.

With over **18 years of experience**, Kulani has worked extensively in **SHERQ management solutions, enterprise risk management, and quality engineering**, previously serving at organizations such as **SABS Certification, Mbombela JV, Aveng Grinaker-LTA, and Aurecon**. He has led **audit teams globally**, conducting audits in countries including **China, UAE, Vietnam, Pakistan, Zimbabwe, Botswana, Mozambique, Lesotho, Namibia, and Swaziland**.

His key skills include **project coordination, enterprise risk specialization, and the implementation of ISO 10005 (SANS 466:2005)** guidelines for quality planning, inspection, and integration. He has successfully developed and implemented **SHERQ systems** for reputable organizations, demonstrating expertise in aligning international standards with operational excellence.

**DUE TO HIGH INTEREST & DEMAND
SAATCA WILL BE HOSTING A
SECOND WORKSHOP**