

SOUTHERN AFRICAN AUDITOR AND TRAINING CERTIFICATION AUTHORITY (NPC)

SAATCA QUALITY STATEMENT

SAATCA will at all times strive to offer services of the highest quality to our customers and stakeholders. SAATCA will comply with the requirements of the current versions of ISO/IEC 17024 and SANAS/IAF criteria for certification of persons.

The Board of Directors of SAATCA (Board) accepts responsibility for business excellence and service quality and are committed to implementing the following quality approach:

Auditors & Training Course Providers	Provide an independent, impartial and fair evaluation of auditors and training course providers in accordance with the SAATCA certification schemes criteria to ensure the fair and equitable eligibility to certification for all applicants.
Members	Provide services that meet the needs and agreed requirements of our members in accordance with SAATCA certification schemes.
SAATCA Management	Supply services without compromise to quality and continually improve our management system and organizational performance for the benefit of our members, clients and other stakeholders. Provide the necessary resources for the strategic, operational and support functions of our business.
Employees	Develop our employees to improve their skills and ensure job satisfaction.
Community and Society	Engage in regional, national and international standardization activities related to SAATCA operations to the benefit of our stakeholders, community and society.
Law	Comply with applicable legal and regulatory requirements in all jurisdictions in which SAATCA operates.
Transformation	SAATCA endorses ethical principles in conducting business and adheres to the principles of the supremacy of the South African Constitution, and the human rights principles contained therein, and actively strives towards transformation being the path it takes in order to ensure it is diverse, respectful towards all, according to the values of substantive equality and human dignity.



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14 June 2025
Date