

Auditor Criteria

CRT 6.17 Product and Process Auditor

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1. INTRODUCTION

1.1. Purpose

This document describes the Product and Process certification (PP) Scheme criteria for SAATCA auditor certification.

These criteria are intended to be used by:

- 1. Potential applicants to determine their suitability / readiness for making application for initial certification, the maintenance thereof and for ensuring they submit all necessary evidence(s).
- 2. The SAATCA Evaluation Committee to evaluate such applications.

General note:

- The term "scheme" is equivalent to "discipline" as referenced in ISO 19011.
- During the preparation of these criteria cognisance has been taken of the requirements of ISO/IEC 17020, ISO/IEC 17024, ISO/IEC 17065 and the guidance given in ISO 19011.

1.2. Definitions, Abbreviations and acronyms

For the purpose of these criteria, the terms and definitions in ISO 9000, 17021-1, 17024 and ISO 19011 are applicable. Terms and definitions in ISO 9001:2005 or 2015 means the latest version (17021) unless dated which means the current version.

The following definition is reiterated; *Conformity Assessment*: demonstration that specified requirements relating to a product, process, system, person or body are fulfilled (ISO/IEC 17000). **PP:** Product and Process

PMBOK: Project Management Body of Knowledge

BVSc: Bachelor of Veterinary Science

SAVC: South African Veterinary Council

CPD: Continuous Professional Development

1.3. Normative References

- ISO 19011: Guidelines for auditingmanagement systems
- References related to Auditing Sampling (ISAE3000, GHTF/SG4/N30R20)
- SAATCA Procedures and Criteria:
 - o QSP 1.4, Appeals, complaints and disputes
 - QSP 1.9 Transfer of Certification
 - o ARP 2.1 Processing Enquiries Application for Auditor Registration
 - o ARP 2 3 Auditor Certification
 - ARP 2 4 Witnessing of Auditor Competence
 - o ARP 2 7 Renewal Suspension and Withdrawal of Auditor Registration
 - ACR 5.1 Evaluation Committee
- SAATCA Forms/ documents various, referenced as SF

Note: Unless otherwise specified, the standards referenced in this document are deemed to be the current editions.

1.4. Equivalent Standards

Whilst the SAATCA registration schemes are based on the primary international or national standard, where these exist, it recognises that there are other standards that may be equivalent for the purposes of SAATCA Product and Process auditor registration.

Where there are such equivalent standards, the Product and Process Scheme Committee develop and publish the list of equivalent standards which can be used as the basis of competence for each scheme. These equivalence lists are approved by the Technical Management Board as part of these criteria as follows:



1.4.1 List of Equivalent Standards

The following is the approved list for the sectors as indicated.

- Meat Quality: A training course on R55 under Section 15 of the Agricultural Products Standards Act 119 (Act no. 119 of 1990).
- Veterinary Export Certification: A qualification equivalent to the South African BVSc degree as recognized by the SAVC by the issue of a certificate of registration in terms of section 25(2) of the Veterinary and Para-veterinary Professions Act 10 (Act no. 10 of 1982).

Note: If a standard has not been approved as equivalent, the onus is on the applicant to provide sufficient evidence to justify its acceptance by the Scheme Committee and approval by the Technical Management Board.

1.5 "Start Up" Concession for New Sectors

To enable new Product and Process sectors to be launched:

- SAATCA approved Lead Auditor Courses (QMS, EMS, OHSAS, FSMS) with reference to the Annexures of this document will be accepted directly after the launch of the Product and Process Sectors.
- For registering as a lead auditor the existing competence and experience of the auditor already in the relevant field will be accepted for the 3 years directly after the launch of the sector. (Such "Start Ups" can then carry out the witnessing of the new auditors in the sector).

1.6 SAATCA Product and Process Scheme Sectors

- Food
 - o Meat quality
 - Food and associated industries (FAI)
- Project management
- Veterinary export certification
- To be developed in future:
 - Process safety
 - Electrical
 - o Chemical
 - o Mechanical
 - Automotive
 - o Civil
 - Metrology
 - Legal metrology

1.7 SAATCA Auditor Grades

1.7.1 Provisional Auditor (Also referred to as "in-training" in certain industry sectors)

This grade is the entry or training grade. It recognizes an applicant to have the appropriate personal behaviours, educational, professional and technical competence but does not yet meet the criteria for auditing experience and demonstration of audit competence of the other grades. This grade is qualifications based, without competence evaluation.

Provisional Auditors will be given SAATCA letters of acknowledgement, stating the applicant's applicable scheme of registration and registration number, but will not be formally issued with Certificates and registration cards. The SAATCA letter shall not exhibit the SANAS logo.

This grade is a transition grade with the intention that, over time, Provisional Auditors progress to auditors once they meet the requirements.

No Provisional Auditor registered in terms of this grade may suggest or imply certification status as a Product and/ or Process auditor.



1.7.2 Auditor Grade

This grade recognizes the applicant as a competent Auditor, contributing as an effective member of an audit team. This grade applies typically to auditors who take part in audits as members of a team rather than audit team leaders.

Auditors shall be issued with Certificates and Auditor registration cards.

1.7.3 Lead Auditor Grade

The Lead Auditor grade is reserved for auditors who conform to the requirements of Auditor grade and who are competent and experienced at managing audits and leading audit teams. This grade applies typically to auditors who lead audits of more than one auditor.

Lead Auditors shall be issued with Certificates and Lead Auditor registration cards.

1.7.4 Internal Auditor Grade

This grade applies to applicants that conduct audits within and for or on behalf of organisations by whom they are employed, and may include supplier audits, provided they cover the full scope of the audit.

It is not intended to imply that an Internal Auditor is less qualified than an Auditor, only that the application of the auditing practice is limited to one organisation. The same level of qualification and work experience is required as that of the Auditor grade.

Internal Auditor certification shall be granted in respect of the specific organisation for which internal audits are conducted.

Internal Auditors shall be issued with Certificates and Internal Auditor registration cards on which reference will be made to the organization where the internal audits are carried out and for which the Internal Auditor has been certified.

If a SAATCA certified Internal Auditor leaves the employment of the organisation for which internal auditor certification is held, his or her certification as a SAATCA certified internal auditor for that organisation is no longer valid. Should the auditor resume internal auditing at a different organisation, they would qualify to transfer their internal auditor certification, by making application relative to the new organisation. Alternatively, they could apply for full Auditor grade as they potentially satisfy the requirement for auditing multiple Products and/ or Processes.

1.8 Advancement to another Grade

Advancement to another certification grade can be attained at any time provided suitable competence and experience for that grade is gained.

Certificated auditors of any grade, who can demonstrate competence and are successfully evaluated against the applicable criteria required for another grade, shall qualify for advancement to such grade.

When applying for advancement from one grade to other applicants are required to complete the application form and submit the applicable evidence relevant to the new grade.

1.9 Suspension and Withdrawal of Certification - ARP 2.7

All suspensions and withdrawals of certification shall be managed in accordance with ARP 2.7.

1.10 Complaints, Appeals and Disputes Process - QSP 1.4

All complaints, appeals and disputes shall be managed in accordance with QSP 1.4.

1.11 Criteria for Auditor Transition in the Event of Substantial Changes to Criteria

In the event of any substantial changes to any of these auditor criteria eg change in the requirements standard(s), etc the Scheme Committee shall develop and publish a process for transition and the transition period (if any). The transition requirements shall be clearly specified and approved by the



Technical Management Board. These shall be published (for example as an annex to these criteria, a communiqué, etc and communicated to registered auditors and applicants.

Transition timelines for these criteria:

For transition details, refer to the Maintenance Section of the Criteria Table.

1.12 Transfer of Certification - QSP 1.9

All transfers of auditor certification from other auditor certification bodies shall be processed in accordance with QSP 1.9.

1.13 Use of the SAATCA Logo - SF 48

The use of the SAATCA logo shall be in accordance with: Regulations Governing the SAATCA Logo (SF48).

1.14 Notifiable Changes - SF 56

By signing the SAATCA Auditor's Code of Conduct, all auditors commit to notify SAATCA of any changes that can affect the auditor's state of conformance with SAATCA and compliance with regulatory or legal requirements. Refer to SF 56 regarding notifying SAATCA of any changes.

1.15 Publication of Details of SAATCA Registered Auditors

SAATCA shall publish details of registered auditors, (including grade and status, where applicable) on the website: <u>www.saatca.co.za</u>.



2 INITIAL APPLICATION REQUIREMENTS

		ADMISSIBLE EVIDENCE
2.1 Application Documents	and Codes of Conduct	
2.1 Application Documents 2.2.1 Application forms		Completed Application form and Checklist
Applicants shall complete and submit the SAATCA application		Completed Application form and Checklist (Included in the Application form, SF79:),
documentation, according to the Application Checklist section of		including CV [Curriculum Vita] details and
-	application form (SF79, with the	sponsorship from at least one individual
	application form (SF 79, with the id personal declaration (SF 29),	(who has a business relationship) attesting
	sor's Code of Conduct (SF 51)	to the applicant's fulfilment of the
accompanies the application.		requirements.
	cants shall provide evidence of	Certified copy of ID (Identity Document).
work experience, audit experien	-	Completed signed Auditor's Code of
	r the applicants line manager or	Conduct (SF 29).
-	applicants) or an individual with	Completed signed Sponsor's Code of
	applicant and willing and able to	Conduct (SF 51).
attest to their personal behaviou		Certified true copies of relevant academic
2.1.2 Code of Conduct	- (/)	qualifications and/or professional
	h of the SAATCA applicants /	registration in the sector of the application
	t, auditors will be precluded from	Self employed applicants shall submit a
reapplying for 3 years.		portfolio of evidence that demonstrates the
		attestations required.
2.2 Personal Behaviours		•
	onstrate the personal behaviours	Completed signed Sponsor Code of
	efficient performance of an audit.	Conduct (SF 51).
Desirable personal behaviours f	•	Completed Sponsor's declaration on
Ethical	Open-minded	Application form for Certification.
Diplomatic	Observant	(Also refer below under Witnessing).
Perceptive	Versatile	
Tenacious	Decisive	
Self-reliant	Acting with Fortitude	
Open to Improvement	Culturally Sensitive	
Collaborative	Professional	
Morally Courageous	Organised	
	organised	
2.3 Education		
Applicants must have attained a	n educational standard that	Certified true copies of relevant academic
		qualifications and/or professional
permits the necessary knowledge to perform effectively as an auditor. This includes:		registration in the sector of application.
 Matric or equivalent to NQF Level 4, unless otherwise 		
specified in these particular criteria.		
 Applicants must also have achieved the requirements in the relevant Annexure for the scheme they are applying under. 		
2.4 Work Experience		
2.4.1 General Work Experience		Verifiable evidence of work experience:
Applicants for all grades shall have completed a minimum of four		Record of employment, e.g. CV verified by a
	-	line manager, through signature of SF51,
years of work experience in a role that is Product and Process related in a technical, professional or managerial position		attesting to technical, professional or
	gement, problem solving and	managerial experience as well the
	managerial personnel, peers,	applicant's involvement in the exercise of
customers, interested and affect		judgement, problem solving and
		communication with other managerial
		l la



REQUIREMENT	ADMISSIBLE EVIDENCE
At least 3 years of this relevant experience shall be gained within	personnel, peers, customers, interested and
a Product and Process context or shall demonstrate a satisfactory	affected parties and/or authorities.
level of work experience gained within a Product and Process context.	Any break in work experience shall not be longer than 10 years prior to application, and supported by evidence of continuing
Should the applicant have attained a relevant tertiary qualification the work experience may be reduced by one year.	professional development is provided. Copy of current and correct CV and Signed sponsor Code of Conduct (SF51).

Acceptable experience would be where the applicant has acquired experience in at least one of the following:

- Full time role as manager, supervisor, engineer or technician involved in the technical aspects of the relevant sector or subsector.
- Monitoring compliance with applicable laws and regulation on behalf of a regulating body.
- Provision of appropriate consultancy services related to the relevant sector or subsector.
- Experience gained in the management and performance of any type of conformity assessment audit.

Note: For auditors applying for a second (and third, etc) scheme discipline, the work experience related to the second (and third, etc) discipline may be concurrent with the work experience in the first scheme/discipline but must be scheme specific.

2.5 Knowledge and Skills	
2.5.1 All auditor grades – generic knowledge and skills	
All auditors shall possess the knowledge and skills necessary to	Various evidence as itemized in the sections
achieve the intended results of the audits undertaken in	following.
accordance with the guidance given in ISO 19011 and sector	
specific requirements or guidance as applicable.	
The following knowledge and skills are generic to all auditors and	
grades:	
Audit principles, procedures and methods.	
Management system and reference documents.	
Organizational context.	
• Applicable legal and contractual requirements and other	
requirements that apply to the auditee. Refer to the next	
section for scheme specific detail.	
Risk management principles, methods.	



REQUIREMENT	ADMISSIBLE EVIDENCE
2.5.2 All auditor grades – scheme and sector specific knowledge and skills	
 2.5.2.1 Related legal and contractual requirements applicable to the audit / auditee's product, process or service. This requirement includes: Relevant knowledge of the applicable legal requirements for the location (Country, Region, etc) where the audit is being conducted. Knowledge in the areas of contracts and agreements that apply to the auditee. Note: The competence required is not intended to be sufficient to enable the applicant to conduct legal compliance audits. 	Knowledge may be demonstrated by means of either successful completion of course work, or by means of demonstrated case work or work experience.
 2.5.2.2 Product and Process management methods, techniques, performance and technology The objective is to enable the auditor to comprehend and examine Product and service realization processes relative to the sector andto generate appropriate audit findings and conclusions. Knowledge of general production and process methods related to the sector. 	 Applicants shall objectively demonstrate their knowledge of the requirements. Knowledge may be acquired either by means of education, training, successful completion of course work, or by means of demonstrated case work or work experience. Applicants shall submit a compiled portfolio of evidence such as: Education, case work, courses attended, peer review reports, Witness reports (refer below – witnessing SAATCA may also examine this competence by means of an examination, or interview or otherwise.
2.5.3 Knowledge and skills of Lead Auditors for leading audits	
 Lead Auditors shall have additional knowledge and skills in leadership to facilitate the efficient and effective leading of the audit, in accordance with the guidance given in ISO19011 and sector specific requirements or guidance as applicable. This knowledge and skills shall include but is not limited to the: Ability to balance the strengths and weaknesses of the individual audit team members. Ability to develop an effective working relationship among the audit team members. 	Completed Witnessing Lead Auditor's Report – Lead auditor (SF 45). Also refer below under – Witnessing. Applicant shall objectively demonstrate their knowledge of the requirements.



REQUIR	EMENT	ADMISSIBLE EVIDENCE
 p re p p re represe personal lead 	y to manage the audit process, including lanning the audit and making effective use of esources during the audit nanaging the uncertainty of achieving audit objectives rotecting the health and safety of the audit team nembers during the audit, including ensuring ompliance of the auditors with the relevant health, afety and security requirements rotecting direction and guidance to auditors-in-training; reventing and resolving conflicts, as necessary auditor's responsibilities also include: esenting the audit team in communications with the on managing the audit programme, audit client and ee the audit team to reach the audit conclusions are and complete the audit report	
	aining	
	e-Requisite Training	
shall hav specific of this cr SAATCA • Food • Food • Proje 3 day • Veter and 3	Product and Process Scheme Sectors: Meat quality (Annexure 1) – Lead auditors including 3 day ISO 9001 training (three days, as relevant). Annexure 2) – Lead auditors including (ISO 9001 training and PMBOK course rinary Export Certification (Annexure 3) – Lead auditors 3 day ISO 9001 training as relevant.	Admissible evidence indicated in Annexures.
Successf sector sp	uditorTraining fully completed a SAATCA registered or equivalent becific lead auditor training course of at least 5 days based on ISO 19011.	Certified copy of SAATCA or equivalent successful completion Certificate SAATCA Confirmation that the course was attended and successfully completed in the 3 years immediately prior to the application for certification. OR, if more than 3 years prior - SAATCA Confirmation that the applicant has undertaken activities from the period between auditor training and making application, for example through auditing of or implementation of Product , Process or Service and through continuing professional development.



REQUIREMENT	ADMISSIBLE EVIDENCE	
Learner assessment score of at least 70%.	Training Course Providers to provide	
	SAATCA with learner assessment results.	
2.7 Auditing Experience		
Complete/Qualifying Product and Process Audits		
An audit covering the entire audit process in accordance with the guidance given in ISO 19011 and sector specific		
requirements or guidance as applicable.		
The Product and Process Auditor scheme allows audits les	ss than 6 hours. However the audit hours spent	
on site need to conform to 2.7.1, 2.7.2, 2.7.3.		
Audits shall be at business units that have their own manag		
functions associated with the organization's products, service		
For Auditor and Lead Auditor grades only independent		
experience requirements. The auditor and the auditor's org	anization shall have independent management	
and operating structure from the audited organization.		
Examples of acceptable relationships are:		
 a head office audit of a plant or division as applicable to 		
 one division or plant auditing another division or plant as applicable to internal audits; 		
 a customer organization auditing a supplier; 		
 a third party certification audit and; 		
 a consultant contracted to provide an independent conformance audit For Internal Auditor grade - audits of the applicant's own organisation's management system or supplier 		
 For Internal Auditor grade - audits of the applicant's own audits covering the full management system of the same 		
	e scheme for which certification is sought are	
acceptable.		
Unacceptable audits are: Audits where the active of explicant auditors to be added to be a set to be added to be a set to be added to be adde		
 Audits where the ratio of applicant auditors to Lead Auditor/s is more than 4:1 Audits less than two hours 		
and the second		
 close out or follow up visits; audits of any site, project or product that are repeated more frequently than once every 6 months, 		
 audits of any site, project of product that are repeated more nequently than once every o months, audits participated in as part of a training programme, and 		
 audits performed before successful completion of the formal Auditor training requirement. 		
 Only audits carried out against a recognized international standard or an alternative recognized equivalent 		
standard as defined in the specific scheme criteria will be accepted by SAATCA.		
 Auditing on site includes the opening and closing meeting 		
excludes planning, document review and preparation of the	•	
performed at the premises of the auditee.		
The audits shall have been completed in the 3-year period	prior to application	

• The audits shall have been completed in the 3-year period prior to application.



REQUIREMENT	ADMISSIBLE EVIDENCE
2.7.1 Auditing Experience for Auditor	Audit Log sheets: Completed in full and
First sector	confirmed SAATCA audit log sheets (SF 26).
Applicants are required to have participated in at least four	Sign-off of fully completed audit log sheets
complete, successful audits for a total of at least 20 days / 120	as confirmation by the applicant of the
hours on site, acquired under the direction and guidance of a	authenticity of the and by the guiding lead
Lead Auditor from the same scheme. The Lead Auditor shall sign	auditor as confirmation of the correctness of
the SAATCA log for each audit submitted to attest to such	the audits.
direction and guidance.	
	Auditee feedback: Completed, positive
Details and description of each audit shall be entered onto the	Auditee Feedback report per scheme of
SAATCA audit log sheet. Details must include identification of the	registration regarding the performance of the
auditee; sufficient to allow verification of the audit by SAATCA.	applicant for at least one audit. (Refer SF
Relevant experience auditing of other schemes for which the	72).
applicant holds registration may be considered for up to 5 days	SAATCA may also verify the information
(30 hours) of the auditing experience required.	provided by the applicant.
For each audit submitted for certification, the applicant shall either	
have been conversant with the language used or, alternatively,	Witnessed audit(s) - refer below
have effectively used a competent translator during the conduct	Audit Log sheets: Refer SF 26
of the audit.	
At least one witnessed audit (see below) of the applicant.	
Additional sectors	
At least four complete, successful audits for a total of at least 4	
days / 24 hours on site, for each additional sector.	



REQUIREMENT	ADMISSIBLE EVIDENCE
2.7.2 Auditing Experience Lead Auditor Grade	
In addition to satisfying all the auditing experience requirements for Auditor grade, applicants for Lead Auditor shall have participated as a leader of an audit team which included at least one other auditor, for a further minimum of 3 complete audits of Product and Process with a total not less than 15 days (90 hours), of which at least 10 (60 hours) are on site and 5(30 hours) off-site for planning and reporting. This audit experience additional to that required for Auditor grade	Audit Log sheets: Completed in full and confirmed SAATCA audit log sheets (SF 26). Sign-off of fully completed audit log sheets as confirmation by the applicant of the authenticity of the and by the guiding lead auditor as confirmation of the correctness of the audits.
must have been gained in the 3-year period prior to application. The above audits shall have been with an audit team size of at least two (including the applicant) on-site where the applicant acted as the team leader and shall have involved the applicant in making a judgement on whether the organisation:	Auditee feedback : Completed, positive Auditee Feedback report per scheme of registration regarding the performance of the applicant for at least one audit. (SF 72).
 is achieving the policy objectives as stated in the management system; adheres to its own policies; 	SAATCA may also verify the information provided by the applicant.
 achieves Product and Process performance improvements adheres to its own arrangements conforms to the objectives and requirements of the Product and Process The overall required auditing experience in reaching the Lead Auditor grade shall be gained at a minimum of 3 different operating facilities or business units. At least one witnessed audit (see below) of the applicant acting as Lead Auditor in the capacity of Team Leader. Note: Applicants qualified as Lead Auditor in any one scheme shall automatically qualify for Lead Auditor in all schemes where they meet the auditor's requirements. 	Witnessed audit(s) - refer below.
2.7.3 Auditing Experience as related to Internal Auditor	Audit Log sheets: Completed in full and
Grade First sector Applicants for the Internal Auditor grade shall have participated in at least 3 complete internal audits for at least 5 days (30 hours) on site and must have competed all elements of the audit cycle,	confirmed SAATCA audit log sheets (SF 26). Sign-off of fully completed audit log sheets as confirmation by the applicant of the authenticity of the logs.
including: audit planning, documents review, auditing, interviewing, audit reporting. It must not have involved areas or activities of direct responsibility of the applicant.	Auditee feedback : Completed, positive Auditee Feedback report per scheme of registration regarding the performance of the applicant for at least one audit. (SF 72).
At least one witnessed audit (see below) of the applicant.	SAATCA may also verify the information
Additional sectors	provided by the applicant.
• Where the applicant has 6 month's work experience: 2	Witnessed audit(s) - refer below.
audits/ 12 audits hours per additional sector	
• Where the applicant does not have the required work experience but has done the applicable training: 3 audits/ 18 audit hours per additional sector	



2.8 Witnessing	Refer to ARP 2.4
2.8.1 Witnessing of Auditors and Internal Auditors	
 2.8.1 Witnessing of Auditors and Internal Auditors The witnessed audit(s) shall cover all phases of the product and process audit. Witnessing shall be carried out to verify all applicable auditing requirements in accordance with the guidance given in ISO 19011 and sector specific requirements or guidance as applicable during the course of one complete audit, or a number of partial audits. The duration of the witnessed audit and verification shall be sufficient to enable the witnessing auditor to determine: Competence in auditing against each relevant requirement of the applicable product or process standard or other normative document. Competence in performing the entire audit process, as applicable, in accordance with the guidance given in ISO 19011 and sector specific requirements or guidance as applicable. Possession of the personal behaviours identified in ISO 19011. The Witnessing Lead Auditor shall complete a SAATCA Auditing Performance Report attesting to the satisfactory performance and behaviours of the applicant. Witnessing Lead Auditor. Witnessing Lead Auditor. Witnessing Lead Auditor (s) shall commit to the SAATCA Code of Conduct for witnessing and the applicant shall submit copy of signed Witnessing Lead Auditor So shall commit to the SAATCA Code of Conduct for witnessing Lead Auditor So submission of a completed report and the signed Witnessing Lead Auditor(s)' Code of Conduct remains with the applicant. 	Completed Witnessing Lead Auditor (s) report (s) for Auditors and Internal Auditors (SF 45). Signed Witnessing Lead Auditor's Code of Conduct (SF 52) for each witnessing. SAATCA may also examine this competence by means of an examination, or interview or otherwise. Witnessing Lead Auditors shall be independent of the applicant they witness, in accordance with the Witnessing Lead Auditors Code of Conduct (SF52). They have had no involvement in the development of the candidate (e.g. education, training, development, mentoring), nor any managerial control over the candidate. The witnessing Lead Auditor performance report must be completed by a SAATCA registered Lead Auditor who is different person from the Guiding/Mentoring Lead Auditor who signed Audit Log (SF26).
 2.8.2 Witnessing of Lead Auditors As above, except that the witnessing shall be carried out to verify all lead auditing requirements in accordance with the guidance given in ISO 19011 and sector specific requirements or guidance as applicable. Note: For auditors that are registered as SAATCA Lead Auditors within schemes other than the one being applied for, the witnessing of Lead Auditor skills does not need to be repeated. Note: If a lead auditor applicant has been witnessed for auditor registration by a Witnessing Auditor in the scheme of application, then their Lead Auditor witnessing, in exceptional cases, may be considered from an acceptable Witnessing Auditor from another scheme. 	Completed Witnessing Lead Auditor's report for Lead Auditors (SF 45). A sign-off of the audit log sheet as confirmation by the applicant that he or she conforms to this requirement. SAATCA may also examine this competence by means of an examination, or interview or otherwise. Witnessing Lead Auditors shall be independent of the applicant they witness, in accordance with the Witnessing Lead Auditors Code of Conduct (SF52). The Witnessing Lead Auditor must be different from the Guiding/Mentoring



2.8.3 In the event of verified breach of the SAATCA applicants /	Application form, Code of Conduct and Audit
witnessing lead Code of Conduct, the auditor will be	log.
precluded from re-applying for 3 years.	

2.9 Training for Internal Auditor	
2.9.1 Internal Auditor Training (ISO19011)	
Successfully completed a SAATCA certified internal auditor course based on ISO 19011, of at least 3 days training, to auditing principles and practices as follows: <i>Audit principles, procedures and techniques</i> : (ISO19011),	Certified copy of SAATCA Qualification Certificate (s) - 3 Day Internal Auditor Course based on ISO 19011
to enable the Auditor to apply those appropriate to different scenarios to ensure that audits are conducted in a consistent and systematic manner.	SAATCA Confirmation that the course was attended and successfully completed in the 3 years immediately prior to the application for certification.
	OR, if more than 3 years prior - SAATCA Confirmation that the applicant has undertaken activities from the period between auditor training and making application, for example through auditing of or implementation of QMS and through continuing professional development.
Learner assessment score of at least 70%	
Approved training shall normally be gained in the 3 years	
immediately prior to the application for certification.	
Note: The requirement for the 3 year period may be waived for	
applicants who can demonstrate that they have undertaken	
activities from the period between auditor training and making	
application through auditing of or implementation of applicable	
management system (as per the application field) and through	
continuing professional development activities that would be	
consistent with the requirements for maintaining registration at	
the appropriate level.	
2.9.2 Management System Training: Understanding & Implementation	
QMS and reference documents	Certified copy of certificate of ISO 9001
Attendance of training equivalent to at least 5 days contact	training.
duration on ISO 9001 to ensure:	training.
ISO 9001: Knowledge Management system and	
reference documents; skills	
 ISO 9001: Application that includes design, 	
development, documentation, implementation,	
maintenance and improvement of an QMS	
2.9.3 Auditing Experience for Internal Auditor	Audit Log sheets: Completed in full and
Applicants are required to have participated in at least three	confirmed SAATCA audit log sheets (SF 26).
complete, successful audits for a total of at least 5 days / 30 hours	Sign-off of fully completed audit log sheets
on site, acquired under the direction and guidance of a Lead	as confirmation by the applicant of the
Auditor from the same scheme. The Lead Auditor shall sign the	authenticity of the logs.
SAATCA log for each audit submitted to attest to such direction	
and guidance.	Auditee feedback: Completed, positive
	Auditee Feedback report per scheme of
	registration regarding the performance of the



	applicant for at least one audit. (Refer SF 72).
	SAATCA may also verify the information provided by the applicant. Witnessed audit(s) - refer below
 2.9.4 Witnessing of Internal Auditor The witnessed audit(s) shall cover the entire management system and all phases of the audit process. (As defined in ISO 19011). Witnessing shall be carried out to verify all applicable auditing requirements as described in ISO 19011 during the course of one complete audit, or a number of partial audits, which in total includes all requirements of the management system standard The duration of the witnessed audit and verification shall be 	Completed Witnessing Lead Auditor (s) report (s) for Internal Auditor (SF 45) Signed Witnessing Lead Auditor's Code of Conduct (SF 52) for each witnessing. SAATCA may also examine this competence by means of an examination, or interview or otherwise.
 Ine duration of the witnessed audit and verification shall be sufficient to enable the witnessing auditor to determine: Competence in auditing against each relevant requirement of the applicable management system standard. Competence in performing the entire audit process, as applicable, according to ISO 19011. 	Witnessing Lead Auditors shall be independent of the applicant they witness, in accordance with the Witnessing Lead Auditors Code of Conduct, SF52.
 Possession of the personal behaviours identified in ISO 19011 and any additional scheme specific behaviors. The Witnessing Lead Auditor shall complete a SAATCA Auditing Performance Report attesting to the satisfactory performance 	The Witnessing Lead Auditor shall have had no involvement in the development of the candidate (e.g. education, training, development, mentoring) for a period of two years.
and behaviours of the applicant.	The Witnessing Lead Auditor
Witnessing may involve more than one audit and more than one Witnessing Lead Auditor.	performance report must be completed by a SAATCA registered Lead Auditor who is different person from the
Witnessing shall be carried out by a SAATCA QMS Lead Auditor.	Guiding/Mentoring Lead Auditor that signs SF26
The Witnessing Lead Auditor(s) shall commit to the SAATCA Code of Conduct for witnessing and the applicant shall submit copy of signed Witnessing Lead Auditor Code of Conduct(s) their the witnessing report. Responsibility for submission of a completed report and the signed Witnessing Lead Auditor(s)' Code of Conduct remains with the applicant.	



3 MAINTAINING CERTIFICATION

	JIREMENT	ADMISSIBLE EVIDENCE
3.1	Annual Surveillance, Card Re-issue and Fee for	
	Maintenance	
3.1.1	An annual registration application form is required,	
	when personal details changed and require update. (The	Completed Application for Annual Re-
	details from this form are captured onto the SAATCA	registration (SF76) or information update
	database).	form.
3.1.2	Annual submission of Audit Log (CPD logs and	Audit Log sheets: Completed in full and
	Auditee feedback may also be submitted annually but are	confirmed SAATCA audit log sheets (SF 26).
	mandatory for the 3 year certification).	Sign-off of fully completed audit log sheets as
		confirmation by the applicant of the
Refer	below for details of audit and CPD requirements.	authenticity of the logs.
	•	Auditee feedback. (Refer SF 72).
Note	: Audit Logs and CPD Logs (where CPD had taken place)	CPD Log: refer CPD Log (SF27).
	be submitted annually with registration fees, and recorded	SAATCA may also verify the information
	AATCA certification as the annual surveillance. (These will	provided by the applicant.
-	aluated 3-yearly by the Evaluation Committee.)	
	An annual registration fee (subscription) is payable to	
00	SAATCA.	Payment of fees as per the prevailing
The S	SAATCA Board of Directors determines registration fees on	SAATCA fee structure - Personnel
	nual basis, and these are published on the SAATCA web	Registration Fees (SF 63).
	Auditors who fail to meet the annual fee requirements may	
	bject to suspension or withdrawal of registration, as per ARP	
2.7		
3.2	3 Yearly Application for Re-Certification	
	ertified auditors shall be required to renew certification. The	Completed Application form for Re-
	d between certifications (and between initial and renewals)	certification (SF18).
•	I normally be 3 years and shall not exceed 3.5 years.	Completed signed Auditor's Code of Conduct
	cants for re-certification shall complete and submit the	(SF 29).
	cable application form and a signed Auditor's Code of	Updated CV.
Cond		
3.3	Maintenance of Auditing Ability	
	applicant for re-certification shall maintain an audit log	Audit Log sheets: Completed in full and
	TCA prescribed format SF26) on which shall be recorded	confirmed SAATCA audit log sheets (SF 26).
•	etails of each audit undertaken.	
	Audit Logs shall be evaluated 3-yearly by the Evaluation	
	nittee.	
	Re-Certification audit experience for Auditor and	
0.0.1	Lead Auditor grade	Audit Log sheets: Completed and confirmed
At los	ast two complete audits (but not less than 12 on –site audit	SAATCA audit log sheets (SF 26).
	b) per year, with a minimum of 36 audit hours in total over	
	e-certification cycle. These audits shall be conducted in	CPD log for additional Product and Process
	dance with the guidance given in ISO 19011 and sector	sectors – refer below for CPD details.
	fic requirements or guidance as applicable, in the scheme	
-	ant to certification.	
	Re-Certification audit experience for Lead Auditor	
J.J.Z	grade	Audit Log sheets: Completed and confirmed
At loc	ast one complete audit per year (of the 2 required above),	SAATCA audit log sheets (SF 26).
	g on the capacity of Lead Auditor, including sole audits.	$\begin{array}{c} 0 \\ - \end{array} \\ 0 \\ - \\ 0 \\ 0$
acun	y on the capacity of Lead Additor, including sole addits.	



DEOLIDEMENT	
REQUIREMENT	ADMISSIBLE EVIDENCE
3.3.3 Re-Certification audit experience for Internal Auditor	
grade	
At least one complete audit ((but not less than 6 on-site audit	Audit Log sheets: Completed and confirmed
hours)per year, with a minimum of three audits (18 audit hours)	SAATCA audit log sheets (SF 26).
over the re-certification cycle. These audits shall be conducted in	
accordance with the guidance given in ISO 19011 and sector	
specific requirements or guidance as applicable.	
3.3.4 Provisional Auditors	If the set have been as the second state b
No specific minimum requirement, but logs of completed audits	If there have been audits completed:
to be provided annually, with the aim of completing sufficient	Audit Log sheets: Completed and confirmed
audits over three years to enable upgrade to auditor. This grade	SAATCA audit log sheets (SF 26).
may be maintained up to 3 years on satisfactory demonstration	
of compliance with the other requirements specified for Internal	
Auditors. After 3 years, the status of Provisional Auditor will be	
reviewed. 3.3.5 Auditee Feedback	
For at least one of the PRODUCT AND PROCESS audits, over	Completed positive Audites Foodback Benert
the 3-year cycle, auditee feedback shall be obtained and for Lead	Completed positive Auditee Feedback Report (SF72).
Auditors, this feedback shall be where the re-certifying lead	(3672).
auditor applicant acts as the leader of an audit team or as sole	
auditor applicant acts as the leader of an audit team of as sole auditor.	
3.4 Continual Professional Development (CPD)	Refer to SF 58: Guidelines for CPD
CPD Requirements	
It is mandatory that each SAATCA certified auditor undertake at	CPD Log:
least 45 hours of appropriate CPD during each 3-year period prior	CPD Log (SF27) completed in full and signed
to renewal of certification.	off with evidence of professional development,
Evidence of that professional development, properly verified,	properly verified.
shall be submitted as part of the application for renewal of	
certification.	For guidance on the allowable CPD claims,
CPD may be undertaken in areas including:	refer to the SAATCA CPD Guidelines (SF 58).
The fields listed under Education; and/or	
PRODUCT AND PROCESS auditing practices or	
techniques; and/or	
PRODUCT AND PROCESS management system related	
and/or	
 Generic management tools or techniques, and/or 	
 Product and Process risk assessment 	
At least 8 hours of CPD per three-year cycle shall be related to	
updating product and process knowledge. CPD Logs may be	
submitted annually with registration fees.	
Note: In the selection of appropriate professional development,	
auditors shall consider their personal strengths and weaknesses	
and identify areas for personal improvement.	



Changes to these criteria and transition	
Clarifications - effective immediately on publication	
• Management system training – clarified the pre-requisite training on the applicable management system standard prior to the 5-day Lead Auditor Course.	Training certificates.
 Auditing experience for new applicants - the ratio of applicant auditors to Lead Auditors as 4:1 for qualifying audits. 	Audit log (SF26).
Sponsorship – change from 2 sponsors to 1.	Application form (SF79 or SF68).
Changes effective from February 2013	
• Changes to align to ISO 19011, including updated ISO 19011 title, updated personal attributes to personal behaviors as per ISO 19011:2011, aligned knowledge and skills for Lead Auditor to ISO 19011.	 CPD log and signed self-declaration of knowledge and understanding of the changes related to ISO 19011 and ISO/IEC 17021.
Sector applications	SF149 and supporting evidence.
Added CPD requirement - CPD per cycle – Inclusion of a minimum of 8 hours of CPD related to updating legal knowledge with effect from re-registration cycle commencing 2013.	CPD log (effective pro-rata from re- certification commencing from 2013.
END OF CRITERI	A

Effective Date: 01-03-2018 CRT 6 17Criteria for Certification Product and Process Auditor Rev 5



Normative ANNEXURE 1: MEAT QUALITY

(Requirements additional to the main document and specific for Sector 1

REQUIREMENT	ADMISSIBLE EVIDENCE		
Education			
Generic (2.3)	Generic		
Work experience			
Generic (2.4)	Generic		
Knowledge and skills			
Generic (2.5)	Generic		
Pre-Requisite Training			
 Prior to auditor training potential auditors shall have completed: A training course on R.55 under Section 15 of the Agricultural Products Standards Act 119, (Act no 119 of 1990). A pre-requisite 3 days course on the current version of the ISO 9001 standard or a SAATCA recognized Food safety management standard (e.g. FSSI, GFSI). 	Certified copy of Meat Classification certificate. Certified copy of completion Certificate.		
Auditor Training			
Successful completion of a 5 days SAATCA registered QMS, FSMS lead auditor training course.	Certified copy of successful completion Certificate.		
Auditor experience			
Generic (2.7)	Generic.		



Normative ANNEXURE 2: PROJECT MANAGEMENT (Requirements additional to the main document and specific for Sector 2

REQUIREMENT	ADMISSIBLE EVIDENCE
Education	
Generic (2.3)	Generic.
Work experience	
Generic (2.4)	Generic.
Knowledge and skills	
Generic (2.5)	Generic.
Pre-Requisite Training	
Successful completion of a 3 day (minimum) training	Certified copy of successful completion
course based on PMBOK	Certificate.
3 day course on the current version of the ISO 9001	
standard	
Auditor Training	
Successful completion of a 5 day SAATCA QMS	Certified copy of successful completion
registered lead auditor training course.	Certificate.
Auditor experience	
Generic (2.7) in the field of Project management and or	
the implementation of ISO 10006	
Note: The combined training for PMBOK and on the	
current version of the ISO 9001 standard is equivalent	
to ISO 10006:2003 – Quality management systems guidelines for QM in projects	



Normative ANNEXURE 3: VETERINARY EXPORT CERTIFICATION (Requirements additional to the main document and specific for Sector 3

REQUIREMENT	ADMISSIBLE EVIDENCE	
Education		
A qualification equivalent to the South African BVSc	BVSc degree & valid SAVC certificate of	
degree as recognized by the SAVC by the issue of a	registration in terms of section 25(2) of the	
certificate of registration in terms of section 25(2) of the	Veterinary and Para-veterinary Professions	
Veterinary and Para-veterinary Professions 1982 (Act	1982 (Act no. 10 of 1982) together with proof	
no. 10 of 1982).	of annual maintenance.	
Work experience		
Generic (2.4)	Generic.	
Knowledge and skills		
Generic (2.5)	Generic.	
Pre-Requisite Training		
Prior to auditor training potential auditors shall have	Certified copy of completion Certificate.	
completed:		
A pre-requisite 3 days course on the current version of		
the ISO 9001 standard or a SAATCA recognized Food		
safety management standard (eg. FSSI, GFSI).		
Auditor Training		
Successful completion of a 5 days SAATCA registered	Certified copy of successful completion	
QMS or FSMS lead auditor training course.	Certificate.	
Auditor experience		
Generic (2.7).	Generic.	



4 REVISION HISTORY

Revision Date	Rev No.	Summary of changes
Various	1 and 2	Prior to implementation of revision history table
June 2011	3	Updated PRODUCT AND PROCESS criteria to merge with and align to the Generic Criteria, CRT6.0, including: Removed detail that is already covered on the <u>www.saatca.co.za</u> , for example Background, objectives, codes of conduct, certification process. Removed annex on CPD and referred to SF58. Updated Approval Table (font page) Added revision table Clarified provisional auditor work experience and management system work experience Clarified annual surveillance Updated definitions and references (1.2 and 1.3) Included details of previously applied "grandfather" requirements (1.5) Added disputes and appeals (1.9) Included details for transition (1.10) Addition of "Publication of Details of SAATCA Registered Auditors" (1.14) Clarified requirements for "equivalent to tertiary qualification (2.3) Clarified requirements for "equivalent to tertiary dualification (2.3) Clarified requirements for "equivalent to tertiary dualification (2.3) Clarified auditor training - contact hours, at least 70% pass mark and applicant to supply certificate of training (2.6) Clarified six hours of audit activity on site (typically part of an 8 hour audit day, as per IAF audit day allocations) and unacceptability of audits as part of training programme (2.7) Relevant experience auditing of other schemes for which the applicant holds registration may be considered for up to 5 days of the auditing experience required. (2.7.1) Correction of lead audit experience being gained in 3 years prior to application (not 2) and Applicants qualified as Lead Auditor in any one scheme shall automatically qualify for Lead Auditor in all schemes where they meet the auditor's requirements. (2.7.2) Added dupgrade from provisional auditor grade, and included requirement for any CPD due at the time of upgrade (2.7.3) Clarification of internal auditor's audit experience (2.7.4). Clarified witnessing requirements (2.8.1 and 2.8.2) Added conditions pertaining to breach of code of contact (2.8.3) Added use of Application Checklist and of Auditee Feedback form - Audit
July 2011	4	Removed reference to Annex 4 and replaced with reference to SF58 (3.4) Spelling error rectified. 1.5 Grandfather clause - auditions changed to auditors
October 2011	5	Item 2.1 Added requirement for certified copy of ID to be provided with application. Item 2.3. Added reference for clarity: (and if not, refer to para below). Item 2.7.1. And 2.7.2. Clarified wording related to hours under guidance of lead auditor. The requirement for 20 days of guidance has always been applied, but the wording was misleading.



Revision Date	Rev No.	Summary of changes
December 2012	6	Clarifications:
		 Introduction: Added reference to MS standard and to use of criteria for maintenance of auditor registration.
		2. Definitions - additional definitions were removed as those form the reference standards are applied
		3. Equivalent standards: Moved the ISO/IEC equivalent standards from the body of the criteria to the List of Equivalent Standards.
		4. Start up auditor clause -Slightly different wording which better reflects the past practice with regard to start up auditors
		5. Sponsorship – clarified that all new auditors require one sponsor.
		6. Transition : Created a separate section in maintenance table for changes to criteria and transition and evidence required (previously on cover page).
		7. Sector registrations : Made provision for inclusion of sector specific for use by those schemes that have sectors, eg Food and Product and Process.
		8. Auditor/lead auditor training ; replaced 40 hours with 5 days to align to updated TCP criteria which describe the hours.
		9. General : Re-arranged some paragraphs and sections and clarified wording, eg related to general work experience sand wording on maintenance.
		Technical changes:
		10. Scheme name changed to product and process certification
		11. Changes to align to ISO 19011/17021 , including updated ISO 19011 title, updated personal attributes to personal behaviors as per ISO 19011:2011 and ISO/IEC 17021:2011, aligned knowledge and skills for auditors and lead as to ISO 19011, clarified conformance and compliance, etc.
		12. Start-Up Concession: added detail of the evaluation panel composition for stat up concessions.
		 Management System training - clarified the pre-requisite training on the applicable management system standard prior to the 5-day Lead Auditor Course, which was always in the TCP criteria, with duration of a minimum of 2 days.
		14. Auditing Experience for new applicants – defined the ratio of applicant auditors to Lead Auditors as 4:1 for qualifying audits.
		15. CPD: Added a CPD requirement of at least 8 hours per CPD cycle of CPD related to updating legal knowledge.
		16. Added sectors for PRODUCT AND PROCESS auditor certification Addition of sectors and associated
		17. Aligned Product and Process Specific Technical Training/Knowledge and Skills to ISO 19011:2011 and ISO/IEC TS 17021-2



October 2013 7 Clarifications: 1. Introduction: Added reference to MS standard and to use of criteria for maintenance of auditor registration. 2. Definitions - additional definitions were removed as those from the reference standards are applied	
2. Definitions - additional definitions were removed as those from the reference standards are addited	
3. Definitions – definition for Conformity Assessment added	
4. Acronyms added	
5. Equivalent standards : Moved the ISO/IEC equivalent standards from the body of the criteria to the of Equivalent Standards. Currently there is no list available for this scheme.	List
 Start up auditor clause -Slightly different wording which better reflects the past practice with regard start up auditors. 	to
7. Sponsorship – clarified that all new auditors require one sponsor.	
 Transition: Created a separate section in maintenance table for changes to criteria and transition an evidence required (previously on cover page). 	d
9. Sector registrations: Made provision for inclusion of sector specific registrations.	
10. Auditor/lead auditor training; replaced 40 hours with 5 days to align to updated TCP criteria which describe the hours.	
 General: Re-arranged some paragraphs and sections and clarified wording, eg related to general wording on maintenance. 	ork
12. Witnessing	
Clarified as per code of conduct Witnessing Lead Auditor	
Technical changes:	
 Changes to align to ISO 19011, including updated ISO 19011 title, updated personal attributes to personal behaviors as per ISO 19011:2011 and ISO/IEC 17021:2011, aligned knowledge and skills for auditors and lead as to ISO 19011, clarified conformance and compliance, etc. 	or
2. Start-Up Concession: added detail exceptions. Different approved LA courses indicated.	
3. Product and Process Scheme Sectors added.	
4. Product and Process management methods, techniques, performance and technology: object added.	ve
 Knowledge and skills of LA for leading audits: Indication of sector specific requirements added. Pre-Requisite Training: Reference to sector specific training as per Annexures. Admissible evidenc indicated in Annexures. 	е
 Auditing Experience for new applicants – defined the ratio of applicant auditors to Lead Auditors as for qualifying audits. 	4:1
8. Unacceptable audits: Audits less than two hours are not acceptable added.	
9. Auditing Experience for Internal auditors: Additional sector requirements added.	
10. Witnessing: shall be carried out by a SAATCA Product and Process Lead Auditor	
11. CPD: Added a CPD requirement of at least 8 hours per CPD cycle of CPD related to updating legal knowledge.	
 Annexure 1: Meat Quality added. Sectors specific requirements added including: education, work experience, knowledge and skills, pre-requisite training, auditor training and auditor experience. 	
13. Annexure 2-6 added for future use.	
May 2015 8 <u>Technical changes</u>	
1. List of Equivalent Standards added	
2. Project/ product audits that are repeated more frequently than once every 6 months added to the list	of
unacceptable audits	
3. Requirements additional to the main document and specific for Sector 2 added.	
March 2016 9 <u>Technical changes</u>	
1. 1.5 Schemes changed to sectors	
2. Product and process schemes changed to sectors	
3. 1.6 Only food and Project management current. Balance to be developed in future.	
4. Pg 10 2.6.1 – Remove everything except Food and Project management	
 Pg 17 – Change relevant FSMS to ISO9001 Pg 18 – Pre requisite training – Added 2 day course on ISO9001 standard 	
7. Pg 18 – Added Successful completion of 5 day SAATCA QMS course	
Auditor experience – Added In the field of Project management and or the implementation of ISO10006	
8. Added Note: Combined training in PMBOK and on ISO9001 standard equivalent to 10006:2003	
(Quality management systems guidelines for Quality management in Projects 9. Remove annex 3-6	



Revision Date	Rev No.	Summary of changes
May 2017	10	Technical changes
		1. 1.2 Definitions Added ISO 17021-1 and 17024 Added BVSc: Bachelor of Veterinary Science
		Added SAVC: South African Veterinary Council 2. 1.4 List of equivalent standards
		Added Veterinary export certification 3. 1.6 SAATCA Product and Process Scheme Sectors
		Added Veterinary export certification
		 2.3 Education Added "unless otherwise specified in these particular criteria" Applicants must also comply with the requirements of the relevant Annex for the scheme they are applying for. 2.4.1 General work experience
		Changed minimum experience from five to four years
		 2.6.1 Pre requisite training Added Veterinary export certification (annexure 3) Lead auditors and 2 day ISO9001 training Added Normative Annexure 3: Veterinary export certification Attached list of SIC codes to CRT 6.17 Product and process Auditor
February 2018	4	 2.6.1 Pre requisite Training changed from 2 days to 3 days 2.8.2 Added: The Witnessing Lead Auditor must be different from the Guiding/Mentoring Lead Auditor that sign SF26 3. 2.9 Added: Internal Auditor Training (ISO 19011) 4. For all Annexures Added 3 day for pre requisite course 5. For all Annexures Added 5 days for Auditor Training